

AHAN NAIR

Frisco, TX • (608) 982-1011 • ahannair21@gmail.com • linkedin.com/in/ahannair • ahannair.com

CAREER SUMMARY

Data Analyst with a background in data science, economics, and computer science, experienced in translating raw data into clear business insights. Skilled in identifying trends across customer behavior, revenue performance, and operational metrics to support decision-making. Combines technical capability in Python, SQL, and data visualization with strong communication and cross-functional collaboration. Recognized for bringing structure to ambiguous problems and delivering insights that improve visibility into performance.

"Ahan consistently demonstrates strong communication, collaboration, and leadership skills, and he thrives in fast paced and ambiguous environments. He takes initiative, steps confidently into problem solving situations, and naturally elevates both people and processes around him."
Manager Feedback

CORE COMPETENCIES

Data Analysis | SQL | Python | Tableau | Statistical Analysis | KPI Development | Dashboard Reporting | Data Visualization | Machine Learning | Predictive Modeling | Feature Engineering | Model Evaluation | Data Cleaning & Preprocessing | Exploratory Data Analysis

PROFESSIONAL EXPERIENCE

Data Analyst (08/2025 – Present) | EXEC SOCKS | REMOTE

- Analyzed customer, revenue, and membership data for 100+ members across 2 business lines, identifying trends in retention, churn, attendance, and overall business performance.
- Developed a monthly executive dashboard tracking 4 KPIs to provide the CEO with a centralized view of operational and membership health.
- Partnered directly with the CEO to support retention initiatives and guide decisions related to staffing, scheduling, and customer engagement across both business lines.
- Automated reporting workflows in Podio, cutting manual reporting effort by 1–2 hours per week and improving the consistency and timeliness of business reporting.
- Evaluated membership performance, churn patterns, and attendance trends to support operational decision-making and improve customer experience.

Key Contribution:

- ✓ Built a structured reporting approach around core performance metrics, enabling leadership to consistently monitor business health and make more informed strategic decisions.

Support Specialist (07/2024 – 04/2025) | UNIVERSITY OF WISCONSIN – DIVISION OF INFORMATION TECHNOLOGY (DOIT) | MADISON, WI

- In this part-time helpdesk role, resolved 1,000+ technical support requests across phone, chat, and in-person channels, ensuring reliable system access for a large and diverse user base.
- Diagnosed recurring technical issues and documented patterns, contributing to improved troubleshooting processes and faster resolution times.
- Collaborated with team members to maintain service quality and streamline support workflows in a high-volume environment.
- Assisted in onboarding and evaluating new team members, supporting team effectiveness and knowledge transfer.

PROJECT EXPERIENCE

Healthcare Cost Driver Analysis | Data Analytics Project. Analyzed 3 synthetic Medicare claims datasets from 2008–2010 to identify major healthcare cost drivers through an end-to-end workflow covering data cleaning, feature engineering, utilization analysis, and cost trend evaluation. Built member-level cost and utilization metrics, assessed inpatient vs. outpatient spend patterns, and measured spend concentration in **Top 1% and Top 5% high-cost cohorts** to surface actionable cost insights for a simulated payer/provider use case.

Online Retail Revenue Leakage & Risk Mitigation | Data Analytics Project. Used U.S. consumer complaint data from the CFPB to analyze **4 revenue leakage categories** tied to fraud, billing disputes, refunds/returns, and response delays. Built a reproducible Python workflow with KPI tracking, trend analysis, company scorecards, and an interpretable risk score to identify high-risk complaint patterns and translate unstructured complaint data into practical operational recommendations.

EDUCATION & TRAINING

Bachelor of Science, Data Science and Economics, Minor in Computer Science | University of Wisconsin – Madison (2025)

Achievements & Activities: Dean's List | Sigma Phi Society | Data Science Club

Certifications: Intro to Data Analytics, IBM | Data Science in Python, University of Michigan | Microsoft Azure AI-900, Microsoft

Languages: English (Native) | Hindi (Fluent) | Spanish (Intermediate) | French (Basic)